Mike McDonald
Full Stack Developer
Nashville, TN | (214) 458-4789 | mike.mcd@me.com
mikemcd.dev | github.com/wizardoutofwater| linkedin.com/in/mike-mcd

Software Development Skills
- JavaScript, HTML, CSS, Node.js, React, Express, Redux, PostgreSQL, Sequelize, Bootstrap, Bulma, Heroku, Trello, Adobe XD, Figma, Git, GitHub, Debugging, Pair Programming

Software Development Portfolio
Snippit | snippit-good.herokuapp.com | github.com/wizardoutofwater/capstone   May 2021
- Led development and design efforts for a library application that aims to give developers an easy way to manage code snippets they find themselves using repeatedly.
- User experience allows for the ability to view saved snippets all at once or search by title and copy the code to the clipboard with a single click. Snippets are displayed with proper syntax highlighting and users are able to add notes to their snippets for further clarification.
- Capstone project built with React, Node.js, Express, Bulma, and PostgreSQL

re:union | re-union.herokuapp.com | github.com/wizardoutofwater/full-stack-project   March 2021
- Led a 3-person development team building a full-stack message board application that allows users to connect with former classmates and share stories.
- Primary responsibilities included site design, sign up process, and search functionality
- Built with Node.js, Express, bcrypt, Handlebars, Bootstrap, Sequelize, and PostgreSQL

TIpsy Tales | tipsytales.netlify.app | github.com/wizardoutofwater/front-end-project   January 2021
- Member of a 2-person development team building a cocktail recipe website where users can search The Cocktail DB for recipes and save them for later.
- Responsibilities included designing and assembling a fully mobile-responsive layout and rendering information being passed from the API
- Built with HTML, CSS, JavaScript, jQuery, Bootstrap, Netlify, and a RESTful API

Professional Work Experience
Lighting Director + Production Manager | Nashville, TN + Global Touring   2016 – Present
- Created bespoke, sustainable solutions to complex production problems under strict time and budget constraints.
- Adapted to evolving client needs by learning and implementing new and varied technologies on a frequent basis.
- Reliably identified and overcame inevitable day-of-show technical and logistical issues by accurately prioritizing tasks and efficiently utilizing available resources.
- Achieved project success by regularly communicating with stakeholders at every stage of the process in order to predict possible roadblocks and ensure team buy-in.

Apple, Inc | Genius Admin + Preservation & Operations Specialist + ISGT | Dallas TX, Nashville TN   2011 – 2016
- *Genius Admin*: Directed day to day operations of the Genius Bar repair process and increased customer satisfaction by effectively managing customer expectations and repairing relationships when needed.
- *Preservation & Operations Specialist*: Worked closely with store and market management to assist with various internal projects including product launches, team recognition, and special events. Maintained a high-level of visual and operational standards by managing all in-store use devices and collaborating with third party vendors to promptly resolve any facilities issues.
- *In-Store Guest Trainer (ISGT)*: Successfully led continued training for existing employees and on boarded 60 new hires by leveraging available resources to perfect internal/external customer relation skills and instill a culture of embracing feedback.
- Consistently received high NPS scores and exceeded expected sales metrics when working in sales roles.

Education
DigitalCrafts | Certificate in Software Engineering | Atlanta, GA   October 2020 – May 2021
- Software engineering training program covering full-stack development including JavaScript with an emphasis on cutting-edge frameworks like React/Redux and server-side technologies including Node.js, Express, and PostgreSQL.

Southern Methodist University | Marketing | Dallas TX   2006 - 2010